



# IR-2015-46: Visits to IRS Website Increase as Taxpayers Turn to IRS.gov for Answers During Filing Season

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IRS Newswire

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News Essentials

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## Visits to IRS Website Increase as Taxpayers Turn to IRS.gov for Answers During Filing Season

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WASHINGTON — Americans have turned to IRS.gov nearly 200 million times so far this tax filing season where they can find answers on topics ranging from tax preparation to checking their refund status. This is a 10 percent increase in comparison to the same time last year, according to IRS statistics released today.

[IRS - The Basics](#)

[IRS Guidance](#)

In addition to various interactive tools, IRS.gov is the gateway to many more resources and answers about many tax matters. Try [Interactive Tax Assistant](#), [Tax Topics](#), [Tax Trails](#), [Frequently Asked Questions](#), and the [IRS Tax Map](#).

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Taxpayers can easily and quickly view or download any IRS form, publication or instruction booklet by visiting IRS.gov. If taxpayers still need printed forms or instructions, they can place their order online at IRS.gov/orderforms. Publication 17, and certain other products are not available at TACs this year. Similarly, the tax forms available from community partners, like libraries, have also been reduced.

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Even after taxpayers file, there are more online tools that can provide them with valuable assistance long after tax season ends. One of the most popular is the [Where's My Refund?](#) tool available on IRS.gov or IRS2Go that enables taxpayers to track the status of their refund. Initial information will normally be available within 24 hours after the IRS receives the taxpayer's e-filed return or four weeks after the taxpayer mails a paper return to the IRS. The system updates every 24 hours, so there's no need to check more often.

The Newsroom Topics

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[The filing season statistics table follows.]

[Radio PSAs](#)

### 2014 FILING SEASON STATISTICS

[Tax Scams](#)

Cumulative statistics comparing 3/07/14 and 3/06/15

[The Tax Gap](#)

Individual Income Tax Returns:	2014	2015	% Change

- [Fact Sheets](#)
- [IRS Tax Tips](#)
- [Armed Forces](#)
- [Latest News Home](#)
- IRS Resources**
- [Compliance & Enforcement](#)
- [Contact My Local Office](#)
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- [Where to File](#)
- [IRS Social Media](#)

Total Receipts	67,183,000	66,700,000	-0.7
Total Processed	65,662,000	64,900,000	-1.2
<b>E-filing Receipts:</b>			
TOTAL	62,213,000	62,342,000	0.2
Tax Professionals	34,816,000	33,419,000	-4.0
Self-prepared	27,397,000	28,923,000	5.6
<b>Web Usage:</b>			
Visits to IRS.gov	179,637,790	198,440,750	10.5
<b>Total Refunds:</b>			
Number	55,434,000	54,258,000	-2.1
Amount	\$164.586 Billion	\$162.106 Billion	-1.5
Average refund	\$2,969	\$2,988	0.6
<b>Direct Deposit Refunds:</b>			
Number	47,976,000	48,699,000	1.5
Amount	\$146.305 Billion	\$151.554 Billion	3.6
Average refund	\$3,050	\$3,112	2.0

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